

Royalla Follow-Up Survey — Summary of Results

Survey population	202	
Surveys returned	117	(57.9%)
Q1. Responses were received from residents on 18 of the 21 roads in the area.		
Q2. Respondents residing on their block:	114	(97.4%)
Respondents leasing:	1	(0.9%)
Vacant blocks:	2	(1.7%)
Q3. Respondents supporting continuation of the recycling collection service:	116	(99.1%)
Opposed to continuation:	1	(0.9%)
Q4. 38 (32.5%) respondents offered suggestions relating to the recycling collection service, although almost all were simply comments of support.		
Q5. Respondents in favour of a household waste collection service:	103	(88.0%)
Opposed to household waste collection:	12	(10.3%)
Q6. Preferred collection frequency:		
Weekly	36	
Fortnightly	65	
Q7. 51 (43.6%) respondents offered additional comments.		
The most common comments were:		
• The recycling service is good/great/excellent/fantastic/working well (34)		
• Would welcome household waste collection (13)		
• Concerned about existing contractor going out of business (4)		
• Thank you Council, keep up the good work (4)		
• Ask driver to put bin back on the ground so that it doesn't fall over (2)		
• Suggest weekly collection of 240L bin (2)		
(Note: One respondent said they needed a 240L household waste bin collected weekly, and another a 240L recycling bin only once a month)		
• Collect both bins on the same day (2)		